

Christina Pham

Product Designer & UI/UX Engineer

With eighteen years of experience, I am an ished Product Designer and Front-End Developer who specializes in crafting user-friendly and engaging websites and digital products from conception to launch. I have a wealth of experience across diverse industries, such as Finance, Insurance, Lifestyle, Fashion, Oil & Gas, NonProfit, and SaaS.



Email

hello@cynhi.com



cynhi.com



(+1) 713 737 5855



Address

Houston, Texas, USA

Socials



Dribbble cynhi



cynhi

References

Anisha Giri

Head of Engineering, Clubhouse



(+1) 832 392 8693



anishagiri@gmail.com

Adrian Stuart

Head of Experience Design, SDG



Phone





astuart01@gmail.com

Peter Pisano

Founder, Manifold Public Design



Phone (+1) 832 392 8693



Jacob Meyers

Engagement Director, Auxo Solutions



(+1) 952 913 8289



Email jacob@auxosolutions.io

Experience

Mar 2024 - Present ♥ Remote



Lead Product Designer

Manifold Public Design

Jun 2023 - Jan 2024 • Remote



Lead Product Designer Front-End Developer

Onespring

Jun 2021 - Feb 2023 • Remote



Senior Product Designer, Design Systems, Envisioning

Morgan Stanley

Apr 2018 - Jul 2020 Pemote



Senior UI Engineer, Senior UI/UX Designer

Snappy Kraken

May 2015 - Apr 2016 • Remote



Senior UI Engineer, Senior UI/UX Designer Oportun

Lead product design and UI/UX design for clients in the insurance-tech industry, created high fidelity designs and prototypes for multiple projects, managed contractors, and developed websites and other digital products.

I spearheaded UI/UX design for Credigy, a financial services client of OneSpring. My responsibilities included conducting user research, stakeholder interviews, journey mapping, and producing technical specifications, user personas, wireframes, and high-fidelity product designs. In this client-facing role, I led the strategy and design of the final product, engaging with c-suite executives and collaborating with engineers.

During my time at Morgan Stanley's Design Systems team, I undertook the task of creating a new design system to integrate the Morgan Stanley and E*TRADE brands, while also managing and migrating legacy design systems from Sketch to Figma. I also redesigned the UI/UX of E*Trade s Online Trading Platform. I also worked as a designer on the Envisioning team, creating new wealth management products which were both internal and external-facing, designing low and high fidelity mockups, conducting user research and stakeholder interviews, and usability testing. This was a full-time consulting position held through my employment at Geniant.

I led the redesign of SnappyKraken's website and marketing automation platform s UI/ UX. This involved creating wireframes, final product designs, and front-end development using HTML, CSS, and JavaScript. I also design and developed new features for SnappyKraken's B2B SaaS product and crafted various customizable marketing campaign templates for the company's catalog. Additionally, I offered mentorship and guidance to junior developers.

As the sole UI/UX resource at Oportun, I led the design and development of Oportun s Mobile Loan Application, as well as their Loan Management System (LMS) utilized by agents and underwriters globally. Additionally, I designed and developed the UI for Oportun's new Customer Management System and designed mockups for various products, including Loan Origination, Disbursement, Payments, and Account Servicing. I also designed and implemented Oportun s first design system, collaborated with back-end developers, QA engineers, and product directors across all product teams, as well as provided mentorship to junior developers.

Latest projects



Guild Dashboard for Gamers

Member dashboard for gamers to provide their account information, enabling guilds to effectively strategize gameplay by providing insights into player performance, using Al-assisted analysis

FULL-STACK ENGINEERING, PRODUCT DESIGN



Insurance Underwriting Platform

An insurance underwriting platform that enables underwriters to evaluate risk, price policies, and manage submissions, endorsements, and compliance in one centralized system.

UI/UX DESIGN, PRODUCT DESIGN, PROTOTYPING



E*Trade Trading Platform

User-friendly interface and comprehensive online brokerage platform for independent investors to manage their portfolios, execute trades, and stay informed about current market trends

PRODUCT DESIGN, DESIGN SYSTEMS

Skills



P Design

User Design Experience System Mobile Web Design Design

Prototyping

Oevelopment

React JS Node.js NextJS Typescript HTMI CSS

Tools

Wireframing



UI Design, Prototyping



Testing





PHP